

February 18, 2008

Ultimate Home Theater
710 E. Blanco
Boerne, TX 78006

Many thanks to Karen, James, Michael and Laura for an outstanding team effort and terrific job accomplishment! It has been two weeks since your master technician, Michael, completed the mounting and installation of a new Sony 52" Bravia XBR LCD HD flat panel TV over our fireplace, as well as the upgrade and rewiring of numerous components that serve the secondary (multi-room) audio system. No question about it, you are more than mere masters of your trade. You are miracle workers! We have long desired to have a huge flat-panel HDTV over the fireplace mantel, but the location lacked adjacent power and cable capabilities. In his initial survey visit, James expressed confidence that, "it could be done"! So, I contracted with a local bonded electrician to see if it could be done, and 4 hours later we had a power outlet in place. Karen then took over, and we negotiated the desired brands, model numbers, prices, and scheduling via phone/fax. Karen was such a joy to work with. I must say that the inventory carried by Ultimate Home Theater is of the finest quality and every item needed was immediately available. Whoever handles the inventory management deserves a snappy salute! Next came the most intricate and detailed part of the job – the snaking of wires to the new fireplace TV mount, to the speakers that had to be repositioned in the bookshelves, left and right of fireplace, and the interfacing of new components to replace older units.

But, alas – the crème de la crème! It came as the topping to the day's accomplishments, and exactly what my wife had been praying for: a single remote to control everything! Michael unwrapped and programmed the new Universal Remote Omega MX-650 that worked wirelessly, via the optional MRF Antenna Module. He provided instructions and a written menu consisting of simple directions for turning the system on/off, switching between the various audio/video components, and controlling the whole-house audio. Thanks to the wireless feature, now we can direct the entire system from anywhere in the house. That's particularly handy, for example, when we are on the patio enjoying the audio and decide to change the volume settings or change from radio (Tuner) to digital music (CD). Karen had suggested from the 'git-go' that we might want to include the programmable remote and the wireless antenna in our installation. She was absolutely correct. In retrospect, the MRF-300 Antenna Module has proved to be an invaluable tool.

Please feel free to use us as a reference. I could say so much more about Ultimate Home Theater, its very competitive pricing, and the miracles performed. But, I'll just hold all that for later.

Sincerely,
Gerald B. and Alice C. Stepman
Boerne, TX